Program C: Information Technology

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level.   The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.   Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table.   Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

Proposed performance standards do not reflect the most recent budget adjustments implemented by the Division of Administration during development of the FY 2003-2004 Executive Budget Supporting Document. Rather, proposed performance standards indicate a "To be established" status since the agency had insufficient time to assess the full performance impacts of the final Executive Budget recommendation. As a result, during the 2003 Legislative Session, the agency will seek amendments to the General Appropriations Bill to identify proposed performance standards reflective of the funding level recommended in the Executive Budget Supporting Document.

DEPARTMENT ID: 04C Department of Elections
AGENCY ID: 04-144 - Commissioner of Elections
PROGRAM ID: Program C: Information Technology

1. (SUPPORTING) To assure that department personal computer systems are sufficient to meet the daily needs of the department.

Strategic Link: This operational objective correlates to Objective 1 for the Information Technology Program in the department's strategic plan: *Assure that the computer systems of the Department of Elections and Registration are sufficient to meet the daily needs of the Department.*

Louisiana: Vision 2020 Link: This operational objective is related to Goal 1, Objective 1.8: *To improve the efficiency and accountability of governmental agencies.*

Children's Cabinet Link: Not Applicable
Other Link(s): Not Applicable

Explanatory Note: The Information Technology Program is responsible for assessing the needs of the department with regard to technological support, acquiring the necessary components to satisfy the department's needs, and provides needed maintenance and services for all department personal computer systems.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
11824	S	Average response time for servicing personal computers (in days) [1]	3	3	3	3	3	To be established

[1] This indicator measures the average response time for servicing personal computers in the Administrative Office, the Computer Center, and warehouses.

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   2. (KEY) To provide and maintain a statewide database for the compilation of voter registration data on Louisiana's registered voters.

     Strategic Link: This operational objective correlates to Objective 2 for the Information Technology Program in the department's strategic plan: *Provide and maintain a statewide database for the compilation of voter registration data on Louisiana's registered voters.*
     Louisiana: Vision 2020 Link: This operational objective is related to Goal 1, Objective 1.8: *To improve the efficiency and accountability of governmental agencies* .
     Children's Cabinet Link: Not applicable
     Other Link(s): Not applicable

     Explanatory Note: The list maintenance procedure includes maintaining the voter registration file and compiling annual canvass, felony, and National Voter Registration Act information for registrars of voters to utilize in removing or suspending voters from the voter registration roles. In January 1999, the department began removing 100% of inactive voters who have not voted in two federal elections after congressional general elections. This task will be performed every two years following a congressional general election.

     Explanatory Note: The Information Technology Section also prints 100% of precinct registers prior to absentee voting; submits 100% of active voter registration files annually to the National Change of Address (which is utilized during the annual canvass process to identify registered voters who moved during the last year); and submits all required reports to the Federal Elections Commission.

LaPAS PI CODE	L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
			YEAREND PERFORMANCE STANDARD FY 2001-2002	ACTUAL YEAREND PERFORMANCE FY 2001-2002	PERFORMANCE STANDARD AS INITIALLY APPROPRIATED FY 2002-2003	EXISTING PERFORMANCE STANDARD FY 2002-2003	PERFORMANCE AT CONTINUATION BUDGET LEVEL FY 2003-2004	PERFORMANCE AT EXECUTIVE BUDGET LEVEL FY 2003-2004
6289	K	Percentage of list maintenance performed	100%	100%	100%	100%	100%	To be established
10582	K	Average response time for servicing Elections and [1] Registration Information Network (ERIN System) (in days)	3	3	3	3	3	To be established

[1] The Elections and Registration Information Network (ERIN System) has centralized all voter information and statistics to ensure the integrity of the state's voter rolls, protect against dual registration of individuals, cancel the registration of individuals who are deceased, and suspend the registration of individuals who are indicted or convicted of a felony. The ERIN field network equipment includes the computer equipment in the offices of the parish registrars of voters.

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Explanatory Note: The Data Processing Section compiles and stores statistical information that is available for use by all departments of government, as well as candidates for public office and all other persons interested in statistical research, political analysis, and voter trends. The data provided includes, but is not limited to, voter turnout statistics for each election. The number of requests for voter registration lists varies in relationship to the number of candidate elections that are scheduled to be held and the interest in those elections.

GENERAL PERFORMANCE INFORMATION: INFORMATION TECHNOLOGY PROGRAM						
		PERFORMANCE INDICATOR VALUES				
LaPAS PI CODE	PERFORMANCE INDICATOR NAME	PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01	PRIOR YEAR ACTUAL FY 2001-02
12091	Number of requests for voter registration lists	713	1,455	1,506	1,173	1,450